



Orange County

SCAN Classic (HMO)

SCAN Prime (HMO)

SCAN Balance (HMO SNP)

---

**2020 Benefit Highlights**

Medicare Advantage Plan





Plan Details	SCAN Classic	SCAN Prime	SCAN Balance
Monthly Plan Premium	\$0	\$26	\$0
Annual Plan Deductible	\$0	\$0	\$0



Comprehensive Care	SCAN Classic	SCAN Prime	SCAN Balance
Primary Care Office Visits	\$0	\$0	\$0
Specialist Office Visits	\$0	\$0	\$0
Diabetic Self-Management Training	\$0	\$0	\$0
Diabetic Supplies (lancets, test strips, monitor)	\$0	\$0	\$0
Annual Physical Exam	\$0	\$0	\$0
Preventive Services (Medicare-covered screenings)	\$0	\$0	\$0
Lab Services and X-rays	\$0	\$0	\$0
Diagnostic Tests and Procedures	\$0	\$0	\$0
Outpatient Rehabilitation (e.g. PT, OT, ST)	\$0	\$0	\$0
Diagnostic Radiology (e.g. MRI, CT, ultrasound)	\$0	\$0	\$0
Durable Medical Equipment	\$0–20%	\$0–20%	\$0



Hospital and Emergency Care	SCAN Classic	SCAN Prime	SCAN Balance
Inpatient Hospital Care	\$0 per day unlimited days	\$0 per day unlimited days	\$0 per day unlimited days
Skilled Nursing Facility	\$0 per day (days 1–20) \$50 per day (days 21–100)	\$0 per day (days 1–20) \$50 per day (days 21–100)	\$0 per day (days 1–20) \$50 per day (days 21–100)
Outpatient Surgery	\$0	\$0	\$0
Emergency Care	\$90 (worldwide) \$0 (if admitted immediately)	\$90 (worldwide) \$0 (if admitted immediately)	\$90 (worldwide) \$0 (if admitted immediately)
Urgent Care Services	\$0 (worldwide)	\$0 (worldwide)	\$0 (worldwide)
Ambulance Services	\$100	\$100	\$200



Maximum Out-of-Pocket	SCAN Classic	SCAN Prime	SCAN Balance
Annual Maximum Out-of-Pocket (MOOP)	\$899	\$800	\$899



Prescription Drug Coverage	SCAN Classic		SCAN Prime		SCAN Balance	
	PREFERRED	STANDARD	PREFERRED	STANDARD	PREFERRED	STANDARD
PHARMACY NETWORK						
Part D Deductible	\$0	\$0	\$0	\$0	\$0	\$0
Initial Coverage Stage - SCAN Contracted Retail Pharmacy (1-month/30-day supply)						
TIER 1: Preferred Generic	\$0	\$7	\$0	\$5	\$0	\$5
TIER 2: Generic	\$5	\$15	\$5	\$12	\$2	\$9
TIER 3: Preferred Brand	\$42	\$47	\$42	\$47	\$30	\$35
TIER 4: Non-Preferred Drug	\$95	\$100	\$95	\$100	\$95	\$100
TIER 5: Specialty Tier	33%	33%	33%	33%	33%	33%
Coverage Gap	Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2 Tier 3 (insulin only)	Tiers 1 and 2 Tier 3 (insulin only)



### More Ways to Save on Prescriptions

Pay \$0 for a 3-month supply for Tiers 1 and 2 through Express Scripts Mail Order pharmacy OR pay for 2 months when you get a 3-month supply for Tiers 1 and 2 at your local retail pharmacy.



Optional Supplemental Monthly Plan Premium	SCAN Classic	SCAN Prime	SCAN Balance
Essential Dental Plan	\$10	Not Available	\$10





# Included extras you get with SCAN

SCAN provides these services and programs to help our members lead healthier, more independent lives.

Core Extras	SCAN Classic	SCAN Prime	SCAN Balance
<b>Vision Services</b> (routine) Eye exam Glasses or contact lenses Coverage for frames or contacts	\$0 (1 every 12 months) \$30 (every 24 months) \$175 (every 24 months)	\$0 (1 every 12 months) \$30 (every 24 months) \$175 (every 24 months)	\$0 (1 every 12 months) \$30 (every 24 months) \$175 (every 24 months)
<b>Dental Services</b> (routine) Dental exams Cleaning Deep cleaning	\$0 (2 visits every 12 months) \$0 (2 visits every 12 months) \$0 (per quadrant – 4 per year)	\$10 (2 visits every 12 months) \$5 (2 visits every 12 months) \$0 (per quadrant – 4 per year)	\$0 (2 visits every 12 months) \$0 (2 visits every 12 months) \$0 (per quadrant – 4 per year)
<b>Transportation</b> (routine)*  <b>Non-medical</b> trips to: health club, grocery store, or senior center	\$0 (24 one-way trips per year) Not Available	\$0 (24 one-way trips per year) Not Available	\$0 (30 one-way trips per year) 14 of the 30 trips
<b>Health Club Membership</b>	\$0 (SilverSneakers®)	\$0 (SilverSneakers®)	\$0 (SilverSneakers®)
<b>Acupuncture, Chiropractic, and Therapeutic Massage Services</b>	\$15 per visit (30 visits/year combined) (Acupuncture and Chiropractic only)	\$0 per visit (20 visits/year combined) (Acupuncture, Chiropractic, and Therapeutic Massage)	\$5 per visit (unlimited) (Acupuncture and Chiropractic only)
<b>Podiatry Services</b> (routine)	\$0 (6 visits per year)	\$0 (6 visits per year)	\$0 (6 visits per year)
<b>Hearing Services</b> (routine) Hearing exam Hearing aid copay or Hearing aid allowance	\$0 (1 per year) \$450/\$750 per aid/year	\$0 (1 per year) \$200/\$400 per aid/year or \$3,000 for up to 2 hearing aids	\$0 (1 per year) \$450/\$750 per aid/year
<b>Over-the-Counter</b> (OTC)	\$30 allowance per quarter	\$50 allowance per quarter	\$30 allowance per quarter
Featured Extras	SCAN Classic	SCAN Prime	SCAN Balance
<b>Telehealth</b> Remote access to care	\$0 per visit (telephonic or virtual video visits)	\$0 per visit (telephonic or virtual video visits)	\$0 per visit (telephonic or virtual video visits)
<b>Generic Viagra</b> (Sildenafil tabs 25 mg, 50 mg, 100 mg)	Tier 1 copay – maximum 4 tablets per month	Tier 1 copay – maximum 4 tablets per month	Not Available
<b>Fitbit™ Fitness Tracker</b>	\$0 for the Fitbit™ Inspire (1 Fitbit™ every 2 years)	\$0 for the Fitbit™ Inspire (1 Fitbit™ every 2 years)	Not Available
<b>SCAN Travel Assurance</b> Worldwide coverage	Benefit information for unlimited urgent/emergent worldwide coverage	Benefit information for unlimited urgent/emergent worldwide coverage	Benefit information for unlimited urgent/emergent worldwide coverage

\*75-mile limit will apply to each one-way trip.



# The SCAN Story

SCAN, a not-for-profit health plan, was founded in 1977 by seniors, for seniors. More than forty years later, seniors are still at the heart of all we do. You can count on SCAN to keep you healthy and independent for years to come. That's been our mission since day one.

## Solutions for Independence

In addition to the core benefits and extra services described inside, SCAN knows that sometimes our members need a little more care to stay independent in their own homes for as long as possible, so we've included these special benefits in your plan to help you do just that.



### SCAN Respite Care Services\*

Providing a short-term break from the demands of caregiving, SCAN offers respite care for full-time, unpaid caregivers caring for SCAN members.

- Up to 40 hours per year (4-hour minimum per visit) in the members' home where the primary care giving takes place.



### SCAN Returning to Home\*

Extra help at home after a hospital stay can mean all the difference in your recovery. SCAN is there for you with:

- \$0 Personal in-home care visits (bathing/dressing, etc.) up to 28 hours per year – 4-hour minimum per visit
- \$0 Home delivered meals up to 28 days per year
- \$0 Telephonic personal support services



### SCAN Home Advantage

As you age you want the confidence that your home can safely support your changing needs. SCAN provides you with a:

- \$0 cost in-home safety evaluation and
- \$0 cost follow-up visit.



### Chronic Condition Meals\*

Maintaining proper nutrition can help manage chronic health conditions. SCAN delivers on its promise to keeping seniors healthy with \$0 home delivered meals, for up to 28 days per year.



### Emergency Response System\*

Personal emergency response system that enables members to remain at home, living safely and independently.

- \$0 Installation and \$0 monthly fee

\*Criteria and limitations apply.

## SCAN Classic

(HMO)

SCAN Classic is our most competitive plan offering all the benefits of Medicare and more.

Includes:



## SCAN Prime

(HMO)

SCAN Prime includes all of the benefits of SCAN Classic — plus enhanced dental and over-the counter drug coverage, and the widest array of extra benefits.

Includes:



## SCAN Balance

(HMO SNP)

SCAN Balance offers comprehensive medical coverage, lower-cost prescription options, and more, to help you live with and manage your diabetes.

Includes:





Contact an authorized SCAN  
representative today

**1-877-870-4867**

Or visit:



**www.scanhealthplan.com**

**TTY users: 711**

October 1 to March 31: 8 a.m. to 8 p.m.,  
7 days a week

April 1 to September 30: 8 a.m. to 8 p.m.,  
Monday through Friday



SCAN Classic (HMO), SCAN Prime (HMO) and SCAN Balance (HMO SNP) are HMO plans with Medicare contracts. Enrollment in SCAN Health Plan depends on contract renewal. You must continue to pay your Medicare Part B premium.

This information is not a complete description of benefits. Call 1-877-870-4867 (TTY: 711) for more information. Calling the agent number will direct you to a licensed insurance agent.

You can get prescription drugs shipped to your home through our network mail-order delivery program, which is called Express Scripts Pharmacy<sup>SM</sup>. Typically, you should expect to receive your prescription drugs within 14 days from the time that the mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan's Member Services.

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-800-559-3500. (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-559-3500. (TTY: 711). 注意：如果您使用中文，您可以免費獲得語言援助服務。請致電 1-800-559-3500。（聽障專線：711）。