



Global Insurance

United
Healthcare
Global

Helping your people thrive

UnitedHealthcare Global is dedicated to helping people live healthier lives and to help make the health system work better for everyone. We support globally mobile populations with a comprehensive range of in-house solutions developed using our breadth of capabilities and resources, enabling us to help deliver better outcomes — one person at a time.

In-house solutions

We are one of the only health and well-being companies that offer insurance plus assistance, security and intelligence from a single provider. Our breadth of capabilities and resources allows us to deliver solutions — designed around your needs — to enable better outcomes.

Global capabilities and resources

Partnering with us means you and your employees have access to our vast global networks, clinical insights, data analytics, technology and innovation. This means no matter where work takes them, we will be there.

Better outcomes

We have designed our products and services with your employees in mind — and we empower them with the personalized tools, technology and programs they need.

- Our **Proactive Care** products are relevant and responsive, encircling members with support that enables them to take charge of their health, well-being and safety.
- Our **Connected Care** service model brings together our experience, expertise and technology to go beyond health care by anticipating and responding to members' individual needs.

Encircling members with relevant and responsive services that deliver value back to you and your organization



Proactive care

We understand that each assignment is as unique as the individuals involved — and represents a significant investment in talent by your organization. We specialize in crafting holistic and coordinated international benefit programs. What makes our solutions stand out is that they are **delivered in-house**.

Our comprehensive suite of international benefits and responsive services puts the right solutions, technology and support in the hands of your employees, empowering them to take charge of their health, well-being and safety.

Global insurance

- Inpatient & outpatient coverage
- Prescription services
- Dental*
- Vision*
- AD&D*
- Long-term disability*
- Life insurance*
- Natural disaster and security evacuation coverage*



Each of our plans include comprehensive solutions that helps ensure no matter where the journey may take employees, their benefits will travel with them.

Health Services

- Screenings, physicals and vaccinations*
- Virtual visits for medical and mental health
- Condition management programs
- Treatment monitoring and updates

Wellness

- Wellness tracking applications and coaching
- Behavioral health resources
- Employee assistance programs

Assistance and Security

- Evacuation and repatriation
- Emergency travel assistance
- Legal, compliance, visa support
- Provider referrals
- GOP/payment coordination
- Device and prescription transfer
- Document replacement
- Evacuation and repatriation

Intelligence

- Medical and security intelligence
- Alerts and notifications



Connected care

Connected Care is our singular service model, bringing together the best of human expertise and technology to go beyond insurance — and help foster a culture of health with each organization and every individual. Our responsive service model is built to ease administrative burden and deliver an exceptional experience from Day One forward.

For our clients

Consultancy and Engagement

We take a consultative approach, seeking to understand and align with your goals and objectives. Our dedicated client management team collaborates with you to create custom implementation plans while providing insight and ongoing support to address challenges.

Ongoing Support and Plan Modifications

We offer custom reporting, urgent enrollments and intelligence reports — notifications and alerts for legal, health and security.

End-to-End Communication

When medical needs arise, we provide support through critical care coordination and communication programs.

For our members

Fostering a Culture of Health

A comprehensive suite of healthy living, prevention and education tools and services gives each individual the power to take charge of their physical and mental well-being.

Personalized Support

Equipping employees with one-on-one assistance programs, giving them the real-time support they need to stay focused on their health and safety.

Critical Care

When the unexpected happens, we provide individualized support, connection and treatment built around the person and situation.

Worldwide care

1.9M+

Global providers

250+

Owned hospitals, clinics and outpatient centers

30+

Years of assistance experience and 24/7 support

230+

Countries monitored for global health risks

How we serve

UnitedHealthcare Global is part of the UnitedHealth Group family of businesses. UnitedHealth Group serves people with health benefits and health services through two distinct, complementary businesses: UnitedHealthcare and Optum. UnitedHealthcare provides health care coverage and benefits services. Optum provides information and technology-enabled health services.

UNITEDHEALTH GROUP



UnitedHealthcare provides health care coverage and benefits services

- Community & State
- Employer & Individual
- Medicare & Retirement
- Global

Optum provides information and technology-enabled health services

- OptumHealth
- OptumRx
- OptumInsight

Core values

- Integrity
- Compassion
- Innovation
- Relationships
- Performance

Core capabilities

- Clinical Expertise
- Advanced Technology
- Data & Information

Our commitment

We are committed to introducing innovative approaches, products and services that can improve personal health and promote healthier populations in both local and global communities.



5 Fortune 500 Ranking



\$287.6B

FY2021 Revenue

Our mission is to provide global access to quality care, assistance and security for you and your globally mobile population.

We look forward to building a transparent, collaborative relationship with you, based on honest and open communication, trust and shared learning.





Email us

global_info@uhcglobal.com



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